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Atty Docket No. 020366-043100

PTO FAX NO.: (703) 872-9306

ATTENTION: Examiner Cong Lac T. Huynh

Group Art Unit 2178

**OFFICIAL COMMUNICATION
FOR THE PERSONAL ATTENTION OF
EXAMINER Cong Lac T. Huynh**

CERTIFICATION OF FACSIMILE TRANSMISSION

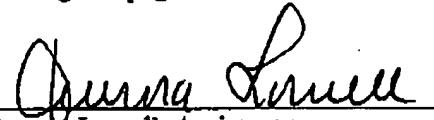
I hereby certify that the following documents in re Application of Russ L. Albert et al., Application No. 09/001,643, filed December 31, 1997 for INTERNET-BASED DATABASE REPORT WRITER AND CUSTOMER DATA MANAGEMENT SYSTEM are being facsimile transmitted to the Patent and Trademark Office on the date shown below.

Documents Attached

1. Transmittal Form (1 page); and
2. Amendment (6 pages).

Number of pages being transmitted, including this page: 8

Dated: March 17, 2005


Aurora Lowell, Assistant to
Irvin E. Branch, Reg. No. 42,358

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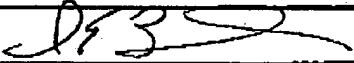
TOWNSEND and TOWNSEND and CREW LLP
Two Embarcadero Center, Eighth Floor
San Francisco, CA 94111-3834
Telephone: 303-571-4000
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60446641 v1

TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>		Application Number	09/001,643	RECEIVED CENTRAL FAX CENTER MAR 17 2005
		Filing Date	December 31, 1997	
		First Named Inventor	Albert, Russ L.	
		Art Unit	2178	
		Examiner Name	Cong Lac T. Huynh	
Total Number of Pages in This Submission	1	Attorney Docket Number	020366-043100	

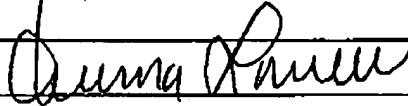
ENCLOSURES (Check all that apply)		
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<input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address	
<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Terminal Disclaimer	
<input type="checkbox"/> Express Abandonment Request	<input type="checkbox"/> Request for Refund	
<input type="checkbox"/> Information Disclosure Statement	<input type="checkbox"/> CD. Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	
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<input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	Townsend and Townsend and Crew LLP		
Signature			
Printed name	Irvin E. Branch		
Date	March 17, 2005	Reg. No.	42,358

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TOWNSEND and TOWNSEND and CREW LLP

By: Aurora Lowell
Aurora Lowell

PATENT
Attorney Docket No.: 020366-043100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Russ L. Albert et al.

Application No.: 09/001,643

Filed: December 31, 1997

For: INTERNET-BASED DATABASE
REPORT WRITER AND
CUSTOMER DATA
MANAGEMENT SYSTEM

Customer No.: 20350

Confirmation No.: 6919

Examiner: Cong Lac T. Huynh

Art Unit: 2178

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed December 17, 2004, please enter the following amendments and remarks.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.